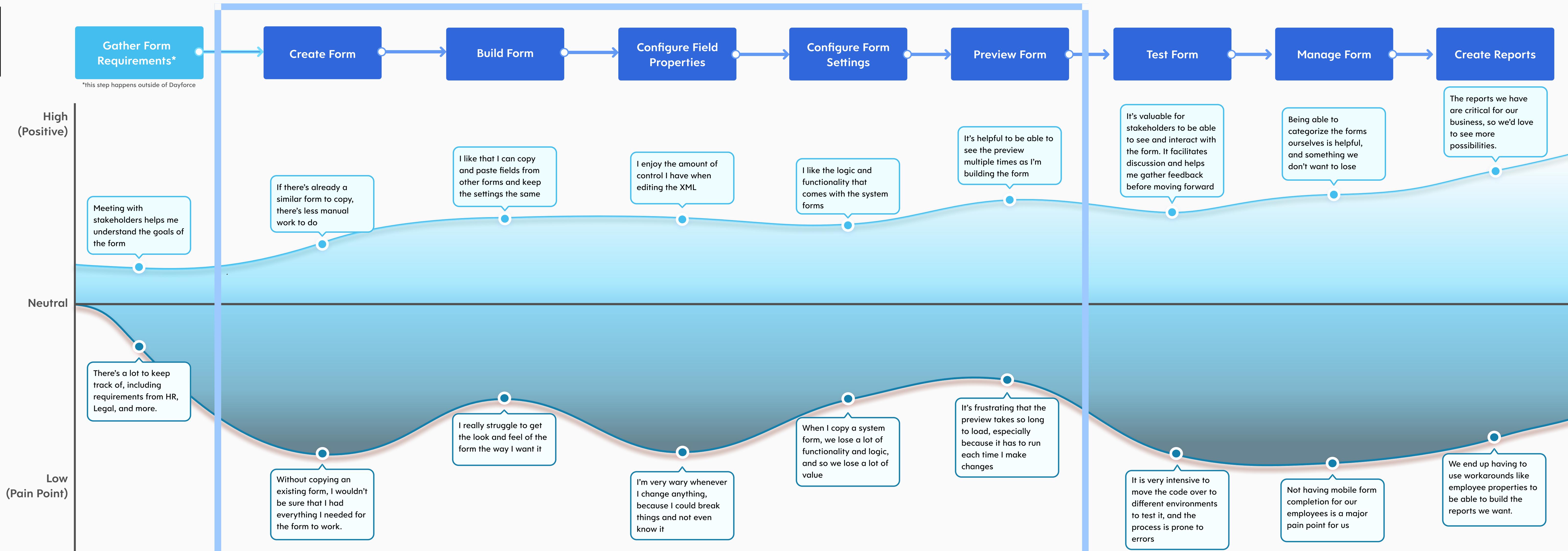


## Form Builder Journey



## User Quotes

“ ( [redacted] custom XML form builder) is not for the average HR person. ”  
- HR Specialist

“ When we lost our HRIS person, we had to start using a third party to build forms for us. ”

“ I tried to show this because I'm going away on leave and all that. So I was trying to show this to my other colleague. She has no idea with XML and all that. So she was like, 'no, I'm not going to do it. I'll wait for you to come back and do the Forms if, if anything comes up.' ”

“ I just find it hard and kind of makes my head hurt a little bit the fact that, you know, you're building a form and then you have to think about ... making sure that you get the label and the field together and in which rows and in which column and then, you know, there's a puzzling that you need to do like in your head and you need to like constantly check. ”

“ I like that you can build it out in test first and preview it and preview even before you actually save your changes. I really like that. ”

“ We would love to have some portable means to be able to take what we do in UAT and port it over to production without having to redo it. This is like this is the one system that we have where we don't have that functionality and it is kind of aggravating... I mean, we know it works here, you make one little mistake in production and it doesn't work. ”

“ Forms don't function in the [redacted] mobile app, and are not really mobile-friendly and with our workforce...our operators that are using manager self-service are in the park, running the business, not sitting at a computer. ”



## Future Form Builder Experience Proposal

